



INTERNATIONAL TURNKEY SYSTEMS

trust in change

ITS International Turnkey Systems

ITS provides advanced technology solutions for financial institutions, government, and private sector organizations across a wide array of industry with demonstrated technology competencies and high-end skill capabilities that support critical business functions.

Headquartered in the State of Kuwait, ITS has R&D facilities in Kuwait, India and Cairo and a presence throughout the Middle East, Africa, the Americas, Caribbean and the Russian Commonwealth (CIS).

ITS Global Business Solutions Development Center (GBS) in Cairo delivers Managed Services globally, bringing expertise to all stages of the software development process, and providing the support companies need to transition from legacy systems to new technologies.

Awards and Certificates



ITS Data Center is the only certified commercial DC that holds TIER III design, facility and operations. Furthermore, it is licensed by CITRA to provide hosting and cloud services.





Vision

Delivering best-in-class digital transformation with new age solutions and trusted expertise



Mission

Foster innovation and deliver exceptional products and services for the financial sector and select industries.

Values

Integrity: honesty, accountability, and trustworthiness are our ethical rules which we abide by.

Transparency: we are conscious of our actions, and we always ensure our clients are aware of our processes.

Security: securing the highest collaborative relationship with our leading partners and vendors, through which our team members can commit to working together to achieve milestones while delivering the best results.



OFFICES

KUWAIT

EGYPT

BAHRAIN

EMIRATES



HISTORY

1981

Establishing ITS by the Kuwait Finance House - KFH

1983

Signing the first large project with the Kuwait Municipality.

1987

Opening of the first office outside Kuwait in Bahrain.

1988

Investing in a new era (Before 1988, ITS operated with 60 employees and US\$ 3 million of revenue and was dependent on Tandem hardware sales)

1991

Reopening of the HQ office in Kuwait after the country's liberation.

1993

Signing the first large full banking solution deal transforming from a box mover to a solution provider and systems integrator for banking, telecom, and government.

1995

Launching of the Telecommunication flagship product "TABS"

2000

Opening of the Development Center in Cairo, Egypt.

2001

Increasing our revenue to reach 100\$ million.

2007

Reopening of the Global Delivery Center (GDC) in Cairo, Egypt

2008

Rebranding the organization to "ITS Group".

2010

Launching the financial flagship product "ETHIX"

2011

Huawei's purchase of ITS' Business Support System (BSS) division.

2012

ITS assists Saudi Arabian Monetary Agency (SAMA) in developing the high-level information security system it needs. Largest upgrade since 1997.

2016

ITS organizes the first Smart Kuwait 2016 conference.

2017

First deployment of the XTM 24/7 bank branches in Kuwait.

2018

We became the first Islamic Banking Technology provider in Tajikistan with our customer SohibKorBank.

2021

Industrial Bank of Kuwait - IBK becomes the world's first bank to implement ETHIX-NG.



PARTNERS



ATTACKIQ



DELL Technologies

fiserv.

FORTINET



Microsoft

NUTANIX

ORACLE

Secureworks®



SMARTSTREAM



RSA

TRIMSET

vmware®



CYSIV

citrix™



**Hewlett Packard
Enterprise**



CLIENTS



CLIENTS





SOLUTIONS

FINANCIAL
SOLUTIONS

ENTERPRISE
SOLUTIONS

INFRASTRUCTURE
SOLUTIONS

RETAIL
SOLUTIONS

DATACENTER
SOLUTIONS

SERVICES

SUPPORT
SERVICES

MANAGED
SERVICES

DATACENTER
HOSTING
SERVICES

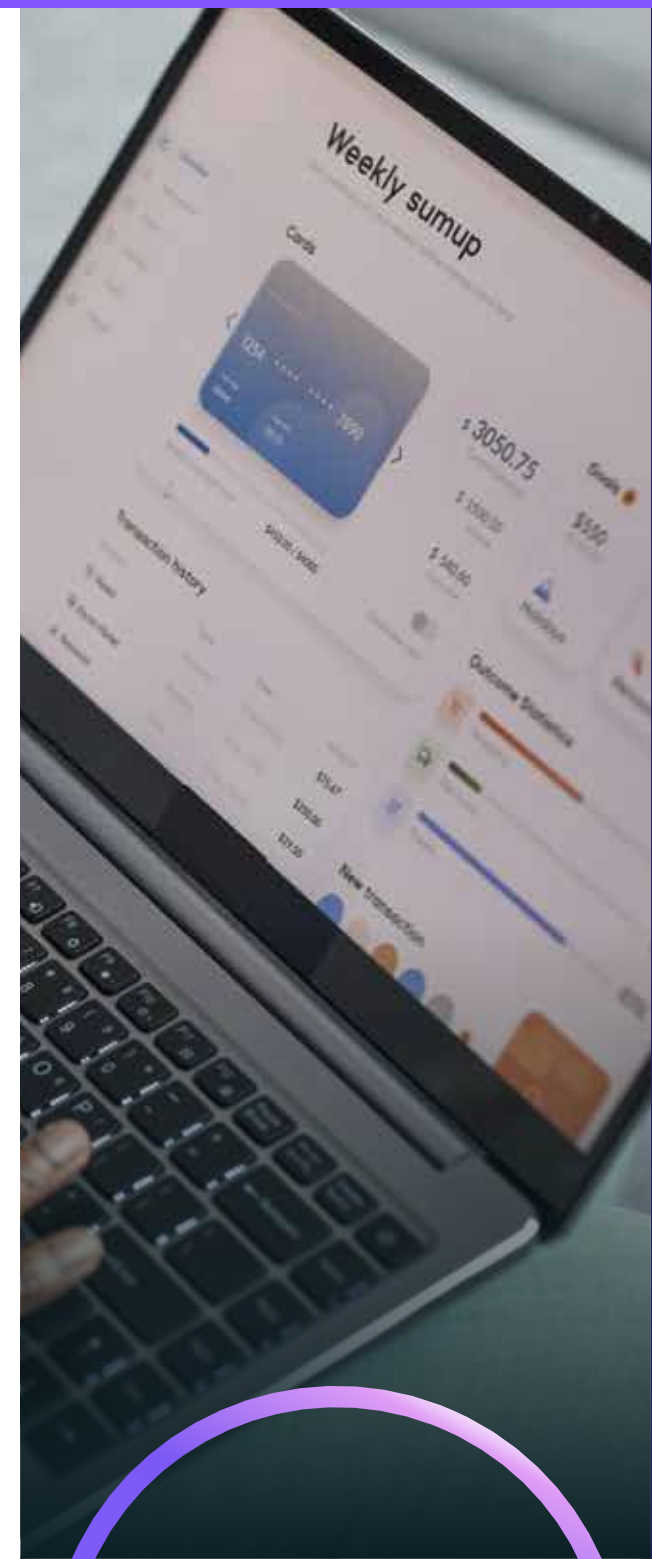
CONSULTANCY
& PROFESSIONAL
SERVICES



FINANCIAL SOLUTIONS

As the financial industry undergoes its next transformation, we and its have built the framework needed to enable any bank to come on board on to the new age of banking, allowing the banks to be able to deliver this experience in a seamless, transparent and a highly secure and encrypted environment. ETHIX-NG is a single source of multiple modular pre-configured products and workflows built on open industry standards and Straight Through Processing - STP technology.

The comprehensive solution offers a broad range of functionality, business agility, scalability and configurability, Moving towards a digital integrity, open banking and people. Its environment has never been easier. ETHIX-NG. The solution built now for the future.



ENTERPRISE SOLUTIONS

Providing a complete business. Automation offering has become a must in today's market. It must include robotic process, automation, data capture and content management with a paperless dynamic workflow, avoiding corruption and eliminating bureaucracy from its roots designed to link the whole business into a single entity while providing real time operating information.

That's why we partnered with IBM to provide a holistic offering that can serve any form of an establishment, be it governmental, manufacturing, health care, or any other, digitally transforming the business into a mobile, dynamic enterprise.





INFRASTRUCTURE SOLUTIONS

Designing, deploying and running an infrastructure solution is not just the end of it. Ensuring that everything is running smoothly at all times can only be achieved by real 24/7 support that is capable of handling all forms of issues that might occur.

That is why we build a single point of contact to handle all support tickets, even when you are dealing with multiple vendors, our massive partnerships that vary between Golden & Platinum standings makes us the preferred choice when it comes to providing our clients with a One Stop Shop, allowing you to sit back and not worry about how to handle each provider on their own.



DATACENTER SOLUTIONS

Engineering the needed datacenter infrastructure, as per your business model, provides you with the needed control over your industry, allowing you to continuously enhance your applications in a very dynamic manner so you can focus more on delivering your strategy. That is why we in ITS, ensure business continuity of services and end-to-end delivery of infrastructure and application services provided together as one.

While you were on the go, you will be able to effortlessly align your operational capacity with the business objectives and outcomes, making your customers realize the full potential of their investments, in you.



RETAIL SOLUTIONS

In ITS we know how managing a multi-branch or a single retail store can be tough, that is why we built an enterprise-class retail management system, and named it Takamul. A scalable cloud enabled retail solution, addressing the industry's biggest challenges. Covering the full structure that you might need, like, retail process automation, centralised data management, mobile checkouts, full control over inventory in a single pool, and many more...

Highly configured for retail operations, which integrates all your channels into a solution designed to deliver a hassle-free experience with a live feed dashboard on your logistical operations & financial transactions. Takamul helps you interact with customers by supporting the latest POS devices linked to a loyalty framework, speeding up the customer's journey and transform their data into actionable decisions.



SUPPORT SERVICES

Supporting a business is not something we take lightly as we intend not just to support, but to dynamically enhance the performance of your infrastructure.

With our real 24/7 service process, we assure our clients that we are always right where we are needed. Our Unified Service Desk become your one stop shop for your hardware and software.

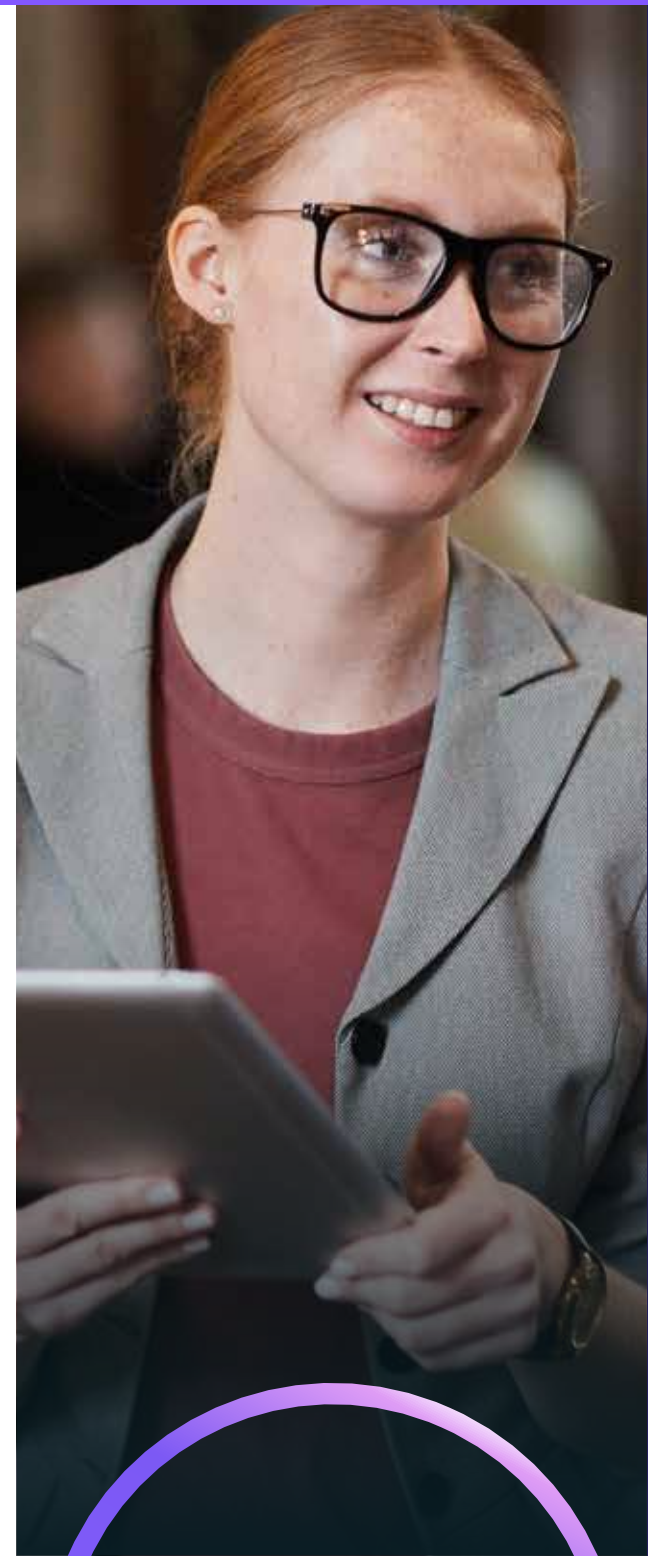
Even if you are relying on multiple vendors at the same time, the USD team will be able to handle whatever that comes your way.



MANAGED SERVICES

Staffing, Training or even Capacity Utilization are just some of the challenges that you can forget about, and turn them over to us.

Our Managed Services Team covers the full scope of current market needs. Our team can work in a Full Remote or a Hybrid model of Remote & On-site. While proactively monitoring the ongoing performance of your business, we are able to deal with the issues even before they arise.



DATACENTER HOSTING SERVICES

Today's business challenges require highly scalable and always available operational services in order to serve the growing volume of transactions and the ever changing business needs. We in ITS understand that delivering a full scale service is a must. That is why now, with our newly built Data Center, we are now ready to deliver end-to-end Infrastructure & Application Services from under a single roof.

Our Data Center is an Uptime Institute Certified Tier-III Design & Facility, with SLA 99.98% uptime guarantee. Reducing your operational costs while expanding your business faster has never been easier.



CONSULTANCY & PROFESSIONAL SERVICES

There are a lot of directions you might be considering for your business, and each step could lead to a series of unneeded efforts and costs.

ITS brings a history of accumulated experience from the variety of companies and industries we have worked with across the years. In return, this allows us to always bring in the tailored and creative solutions you might need to provide you with a significant amount of value for your organization while guiding you in developing the strategies needed for growth, allowing you to stay ahead of the competition at all times.



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About ITS

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For more information please visit www.its.ws or email info@its.ws



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Let's Stay Connected

